Cornell University

Communication Access Profile

Name: _____

Email: _____ **Phone:** _____

We will need to contact you to follow up. What is your preferred method of communication?

☐ Phone ☐ Email ☐ Zoom ☐ Google Meet/Chat ☐ Other: _____

What is your Communication Access need related to?

☐ Hearing loss ☐ Processing auditory information ☐ Sensory processing

Please describe the kinds of settings in which you have the most difficulty hearing, focusing on auditory information, and/or communicating with others (e.g. large classroom settings, virtual vs. in-person learning, taking notes while listening, presence of background noise, certain sounds, etc.):

[ ]

Please list any specific concerns or questions about being able to hear, communicate, and/or participate effectively in college (such as academics, housing, out-of-classroom settings, etc.):

[ ]

Please indicate if you have used any of the following communication access methods or tools and in what kinds of settings/situations (e.g. school, extracurricular events, at home, etc.):

☐ ASL interpreting: _____
☐ Real-time captioning services (in-person or remote): _____
☐ Closed captions/subtitles on videos/television: _____
☐ Transcription of audio content or videos: _____
☐ Noise-cancelling headphones/earbuds or earplugs: _____

Do you own an FM system? ☐ Yes ☐ No
   If yes, what brand? _____

Have you used an FM system in the past? ☐ Yes ☐ No (If no, why not? _____)
   If Yes:
   ▪ What brand of FM system did you use? _____
   ▪ When and where did you use it? _____
   ▪ How did you get the sound to your ear (e.g., audio boot, neck loop, headphones, etc.)?
      _____
   ▪ Was it effective at providing audio input? ☐ Yes ☐ No
      o If no, what problems did you experience? _____

Please complete the below information if you currently use a personal hearing device.

Fill out the chart describing the hearing technology/devices you currently use. Please contact your hearing device provider for information you do not know.

Type of Device	Brand Name and Model*	Right Ear	Left Ear	Age of Device	TCOIL and/or M/T Switch?**
Behind-the-ear (BTE) hearing aids					
Receiver-in-the-canal (RIC) hearing aids					
In-the-ear (ITE) hearing aids					
Invisible hearing aids					
Cochlear Implant: ear-level processor					
Cochlear Implant: body-worn processor					
Cochlear Implant: head-worn processor					

* **Brand Examples:** Cochlear, Phonak, Siemens, Oticon
   Model Examples: Nucleus 7, Naida, Audéo

** The telecoil is a small copper wire in the hearing aid/processor that allows the individual to listen on the telephone or use an assistive listening system while turning off the hearing aid microphone. The hearing aid M/T switch allows the hearing aid microphone to stay on while the telecoil is also on. This gives the ability to hear both the instructor (through the FM system) and the class (through the hearing aids).

If you have behind-the-ear hearing aids, do they have Direct Audio Input (DAI)?

☐ Yes   ☐ No

DAI is an option on BTE hearing aids that allows for a direct connection between an audio source and the hearing aid via wireless pairing or via cable/plug-in module. If via cable/plug-in: one end of a DAI cable will plug into the headphone jack of an FM system receiver and the other end will plug into an audio boot connected to the end of the hearing aid.